

# Privacy Policy for Only Click

Effective Date: March 10, 2025

Last Updated: July 03, 2025

Only Click (“Company,” “we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard the limited data we require to operate our services. By using our platform, you agree to this Privacy Policy.

## 1. Information We Collect

We collect only the minimum information necessary to provide and improve our services.

### 1.1 Personal Information

Phone Number – collected for OTP-based account verification and login.

Name – collected for account personalization and communication.

Location – precise location is collected only to connect you with nearby Task Masters.

### 1.2 Usage Information

We may collect limited technical details such as:

Device and IP information (for security, fraud prevention, and platform optimization).

Service booking history (for customer support and order management).

### 1.3 Payment Information

Payments are made directly between Service Seekers and Task Masters.

Only Click does not store or process your financial details (like debit/credit card numbers, UPI, or net banking credentials).

### 1.4 Cookies & Tracking

We use cookies and similar technologies only for:

Improving platform performance.

Personalizing the user experience.

Limited marketing campaigns (you may opt out anytime).

## 2. How We Use Your Information

We use the collected information strictly for:

Service Fulfillment – enabling booking and communication between Service Seekers and Task Masters.

Account Verification – OTP authentication via phone number.

Location Services – ensuring Task Masters can reach your exact location.

Customer Support – helping resolve issues and service requests.

Security – fraud detection, prevention of misuse, and legal compliance.

## 3. How We Share Your Information

We do not sell or rent your personal data. Sharing is limited to:

Task Masters – Only your name, contact, and service location are shared after booking confirmation.

Third-Party Service Providers – For essential services like SMS OTP delivery, analytics, or marketing.

Legal Authorities – If required by law or regulatory request.

## 4. Data Security & Retention

We follow industry-standard security practices (encryption, firewalls, secure servers).

Your phone number, name, and location are only stored as long as your account is active.

Sensitive details like financial data are never stored.

In case of a data breach, we will notify affected users within 72 hours.

## 5. Your Rights & Choices

**Access & Correction** – You can update your details in your profile.

**Opt-Out & Deletion** – You may request deletion of your account and data (some minimal records may be retained for legal compliance).

**Marketing Preferences** – You can unsubscribe from promotional SMS or emails at any time.

## 6. Children's Privacy



Our platform is not designed for individuals under 18. We do not knowingly collect data from minors.

## 7. Updates to This Policy

We may update this Privacy Policy occasionally. Any major updates will be shared via in-app notifications or email.

## 8. Contact Us

If you have questions regarding this Privacy Policy:

 Only Click Office, Vijayawada, Andhra Pradesh, India  
 Email: [onlyclick.connect@gmail.com](mailto:onlyclick.connect@gmail.com)

 Customer Support: +91-9121377419.